

## Credentialing

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Phone: 541-225-3747  
Fax: 541-225-3644  
Email: [Credentialing@PacificSource.com](mailto:Credentialing@PacificSource.com)

### 3108 Medicaid Enrollments to the State of Oregon

Email: [3108ORMedicaidProviderEnrollment@PacificSource.com](mailto:3108ORMedicaidProviderEnrollment@PacificSource.com)

#### Contact for:

- General credentialing questions
- Check the status of credentialing
- Check the status of recredentialing
- Application questions

## Contracting

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### Idaho

Fax: 208-433-4634  
Email: [IDContracting@PacificSource.com](mailto:IDContracting@PacificSource.com)

### Montana

Fax: 406-422-1010  
Email: [MTContracting@PacificSource.com](mailto:MTContracting@PacificSource.com)

### Oregon

Fax: 541-225-3643  
Email: [ORContracting@PacificSource.com](mailto:ORContracting@PacificSource.com)

### Washington

Fax: 541-225-3643  
Email: [WACContracting@PacificSource.com](mailto:WACContracting@PacificSource.com)

#### Contact for:

- General contract questions
- New contract requests
- Check the status of a contract
- Renegotiate rates
- Application questions

## Provider Data Maintenance

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### Commercial and Medicare requests

Fax: 541-225-3643  
Email: [ProvNetSup@PacificSource.com](mailto:ProvNetSup@PacificSource.com)

### Medicaid requests

Email: [MedicaidProvNet@PacificSource.com](mailto:MedicaidProvNet@PacificSource.com)

#### Contact for:

- Add, delete, or correct provider demographics
- Add or delete a provider from your group
- W9 and 1099 updates
- Roster and IPA updates

## Provider Relations

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### Idaho

Phone: 855-247-7579  
Fax: 208-433-4634  
Email: [IDProvNet@PacificSource.com](mailto:IDProvNet@PacificSource.com)

### Montana

Phone: 855-247-7579  
Fax: 406-422-1010  
Email: [MTProvNet@PacificSource.com](mailto:MTProvNet@PacificSource.com)

### Oregon/Washington

Phone: 855-247-7575  
Fax: 541-225-3643  
Email: [ORProviderRelations@PacificSource.com](mailto:ORProviderRelations@PacificSource.com)

#### Contact for:

- Provider Education Requests
- Request on-site visits
- InTouch training or troubleshooting
- Complex claim questions
- 835/EFT Inquiries
- Provider policy requirements
- PCP panel management

**TTY: 711. We accept all relay calls.**

PacificSource Health Plans | PacificSource Community Health Plans (Medicare)  
PacificSource Community Solutions (Medicaid)